

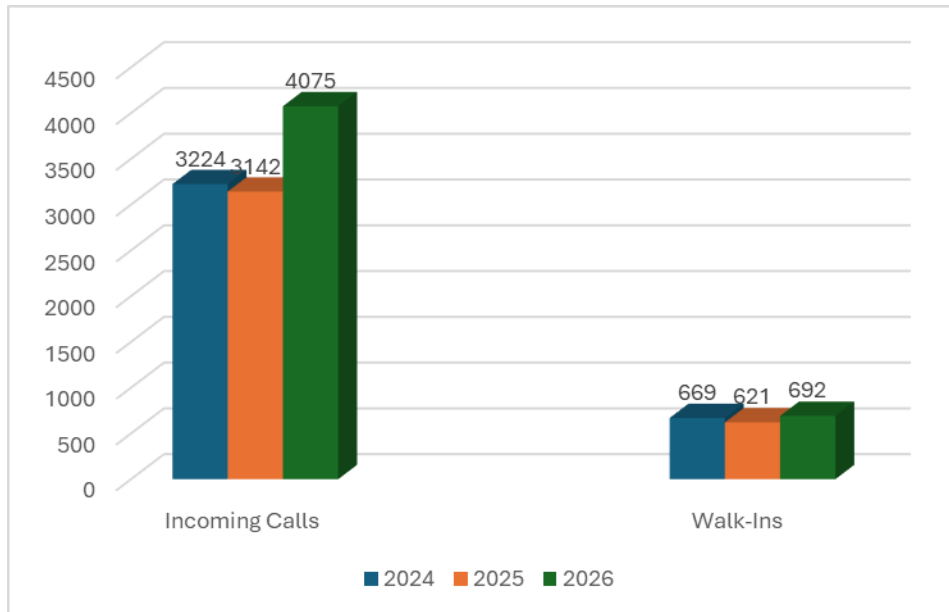
COUNTY OF LOUISA
MONTHLY DEPARTMENT REPORT



Department: Human Services
Period: February 2026

INDICATORS AND STATISTICS

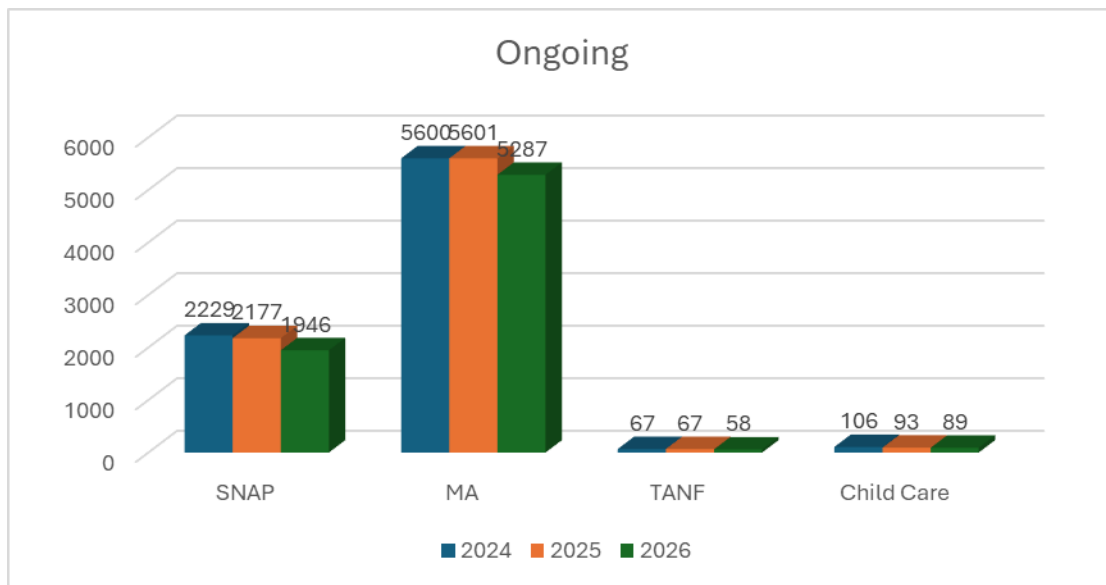
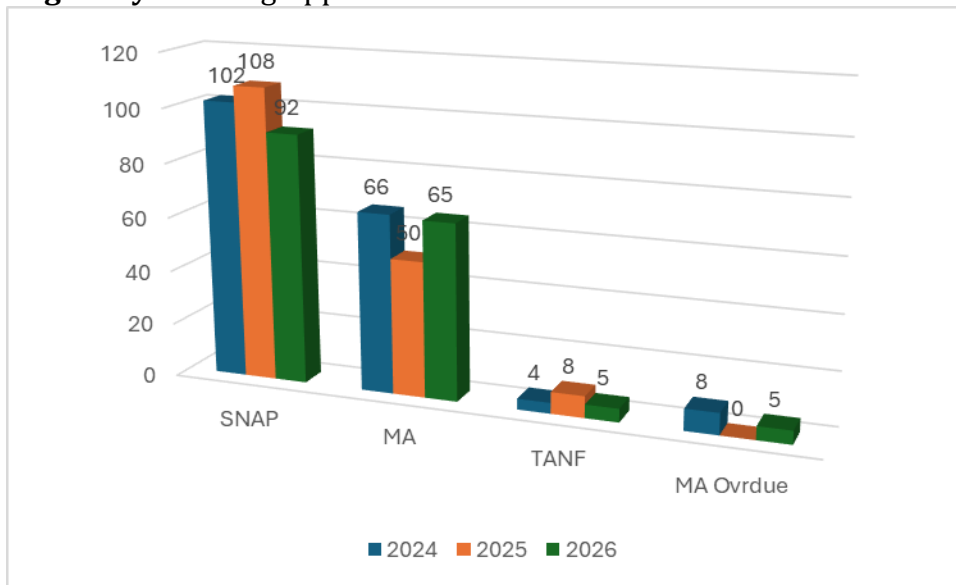
CUSTOMER SERVICE:

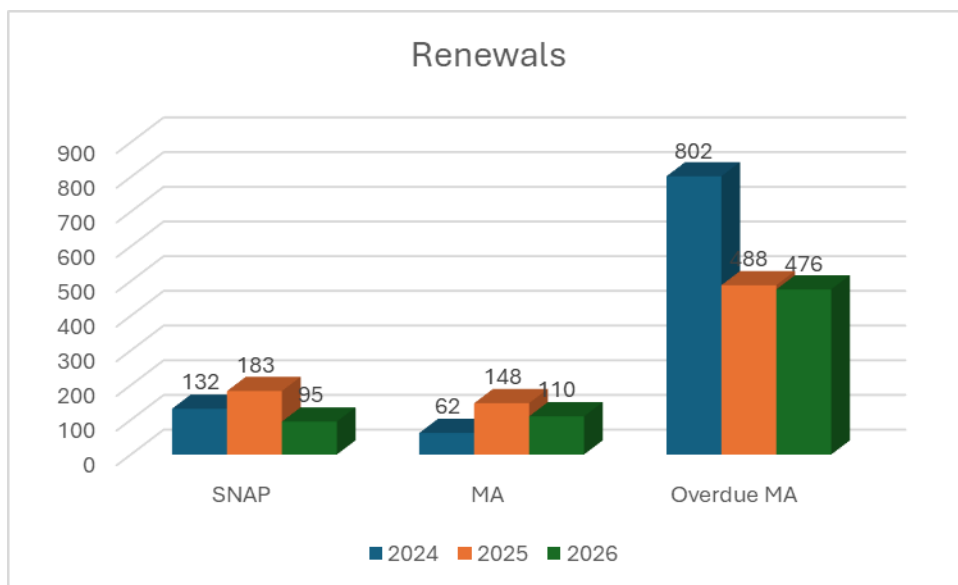


The high volume of calls to the local agency continues. The auto-attendant process is still a work in progress we hope to complete in the next month. Foot traffic was consistent with what had been experienced in prior years, which averaged just over 36 visitors to the local agency daily. The energy assistance program for the Crisis program will continue until March 15th, 2026 and may be responsible for a percentage of the visitors to the agency. There was one observed holiday in the month of February: President’s Day (Monday).



Eligibility: Pending Applications

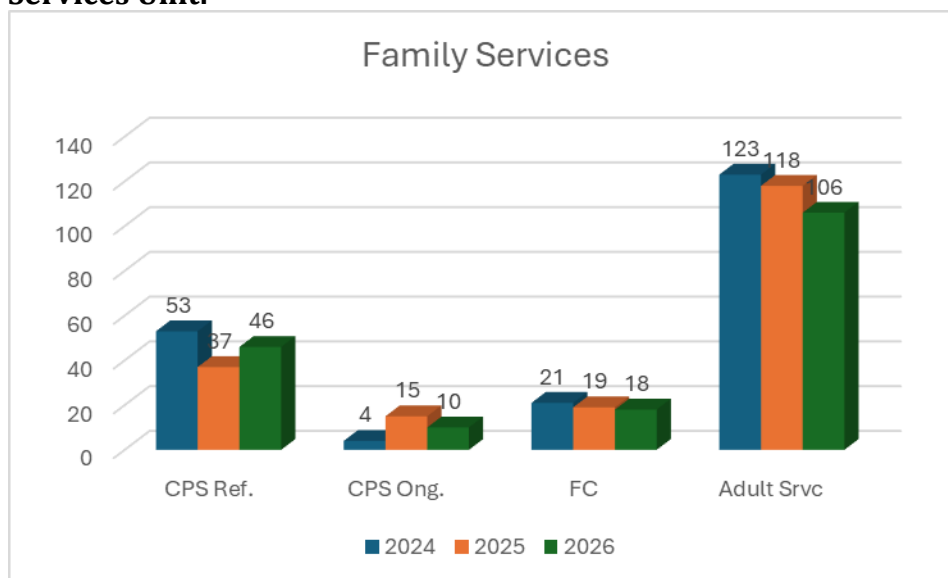




The local agency has made significant improvements in the overdue Medicaid renewals over the past three years. With support from the Board, we are stabilizing the local workforce and have hired two additional workers to further manage caseloads. The Ongoing benefits unit is fully staffed. One of the new hires is an experienced benefits worker and should be able to handle an ongoing caseload with minimal supervision. With assistance from the State, other LDSS staff, and contract workers, we anticipate the numbers will continue to decline and lessen our need for outside assistance to manage caseloads.



Services Unit:



FOSTER CARE SUMMARY:

One youth transitioned to Fostering Futures this month. Several youth will be discharging from care in March due to aging out, successful reunifications and transfer of custody to relatives. However, there are multiple In-Home and CPS cases that are high risk for immediate foster care due to lack of family and parents lack of follow-through with safety plans. We are currently seeking relatives for kinship placement options should we need to pursue removals.

As of February 2026, there are 18 youths in foster care. Six (6) youth have been in care for less than 12 months, two (2) youth have been in care for more than 12 months, but less than 24 months and five (5) youth have been in care for more than 24 months. Each of these youth has had a face-to-face visit as required by State and foster care policy.

Two (2) of these youth reside in a relative foster home, seven (7) youth are in congregate care, one (1) youth is in a non-relative foster home placement, and five (5) youth are in the Fostering Futures program. Two (2) youth are on a trial home placement. One (1) youth under 18 is in an Independent Living placement.

FOSTER PARENT RECRUITMENT/TRAINING UPDATE:

Two families have dropped out of the approval process due to the training and approval requirements. The curriculum for training foster parents has recently changed and families are complaining about the amount of time they spend in training and the required “homework” in between training sessions. One new family is currently in the approval process, and one new family has recently reached out to us.



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CPS Summary:

CPS Intake Referrals for February: 46

Below are the number and reason for referral screen outs:

Does not meet definition – 18.

Duplicate referral – 6

Alleged Abuser not a caretaker (child on child sexual abuse) – 4

Inadequate Information – 3

Total – 31

Adult Services Summary:

In the month of February:

- # of APS Reports: 29
- # of AS cases: 9
- # of Guardianship Cases: 68
- Total # of APS/AS/Guardianship Cases: 106

In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases

There are currently Six (6) In-Home cases and four (4) Family Support cases. One (1) case is court ordered for services. Two (2) cases were closed, and no cases opened. Two (2) cases were court ordered for investigation. There were two (2) court appearances. Six (6) cases have court involvement. Ten (10) home visits were made. Thirty-nine (39) clients receive services in these categories.

PROJECT REPORTS AND ACTION ITEMS

1. The Louisa Department of Human Services has moved into its new building and is officially open for business.

PLANNING AND FUTURE CONSIDERATIONS

1. Medicaid changes are being implemented to accommodate Governor Youngkin's executive order released August 20, 2025.
2. February is Benefit Programs Specialist Appreciation Month. Local agency benefits staff was provided a breakfast on February 18th provided by admin and services staff.